

Return mail will be processed by: IBC
PO Box 847
Holbrook, NY 11741



June 26, 2023

NOTICE OF DATA BREACH

Dear 

We are writing to inform you about a data security incident that may have exposed your personal information to an unknown third party. Although we have no evidence to suggest that any of your personal information has been misused, we are providing you with an opportunity to enroll in free credit monitoring.

WHAT HAPPENED

On December 6, 2022, we noticed suspicious activity in our email system. We immediately took steps to begin investigating the incident and securing our environment. Based on that investigation, we determined that an unknown third party gained access to our computer and email systems. We believe they had access from November 14 through December 6, 2022.

WHAT INFORMATION WAS INVOLVED

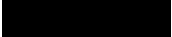
Our investigation determined that the following types of information were present in the data at issue: full name, date of birth, Social Security number, driver's license number or other government ID number, medical information, and health insurance information.

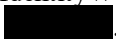
WHAT WE ARE DOING

We hired third-party experts to address this situation, perform an investigation into the unauthorized activity, and further secure our systems to protect your information. Our investigation included an extensive review of the incident and engagement of a document-review vendor. At the conclusion of that process, we discovered on May 22, 2023, that impacted files contained some of your personal information. We then moved promptly to provide this notice.

WHAT YOU CAN DO

Enclosed with this letter is information on additional steps you can take to protect yourself. We are also offering a complimentary one-year membership to Experian's IdentityWorks. This product helps detect possible misuse of your personal information. To register, please:

- o Ensure that you **enroll by:** 9/21/2023 (Your code will not work after this date.)
- o **Visit** the Experian IdentityWorks website to enroll: www.experianidworks.com/3bcredit
- o Provide your **activation code:** 

If you have questions or want an alternative to enrolling in Experian IdentityWorks online, please contact Experian at (877) 288-8057 by 9/21/2023 and provide them engagement number .

FOR MORE INFORMATION

Should you have any questions or concerns, you can contact us at (866) 3302-4202 Monday through Friday, from 9:00 am - 7:00 pm Eastern Time. Thank you for your understanding and patience.

Sincerely,



Sean Worthington, General Manager

PUD-ADT-CM

ADDITIONAL STEPS YOU CAN TAKE

Remain vigilant – Review your account statements and free credit reports.

- o You should confirm that your credit card company has the correct address on file for you and that all charges on the account are legitimate. If you discover errors or suspicious activity, you should immediately contact the credit card company and inform them that you have received this letter.
- o You should obtain and review a free copy of your credit report by visiting www.annualcreditreport.com or calling 1-877-322-8228. If the report is incorrect, you should contact the appropriate consumer reporting agency—Equifax, Experian, or TransUnion.

Consider placing a fraud alert or security freeze on your credit file – Consumer reporting agencies have tools you can use to protect your credit, including fraud alerts and security freezes.

- o A fraud alert is a cautionary flag you can place on your credit file to notify companies extending you credit that they should take special precautions to verify your identity. You can contact any of the three consumer reporting agencies to place fraud alerts with each agency.
- o A security freeze is a more dramatic step that will prevent others from accessing your credit report, which will prevent them from extending you credit. You must contact each consumer reporting agency separately to order a security freeze, and they may require you to provide them with your full name, Social Security number, date of birth, and current and previous addresses. You can obtain more information about security freezes by contacting the consumer reporting agencies or the Federal Trade Commission.

Report suspicious activity – If you believe you are the victim of identity theft, consider notifying your Attorney General, local law enforcement, or the Federal Trade Commission. You can also file a police report concerning the suspicious activity and request a copy of that report.

Contact relevant authorities – You may contact the below resources to (1) get more information on fraud alerts or security freezes and (2) learn more about protecting yourself from fraud or identity theft.

Federal Trade Commission

600 Pennsylvania Ave. NW
Washington, DC 20580
(202) 326-2222
www.ftc.gov

Equifax

P.O. Box 740241
Atlanta, GA 30374
(800) 685-1111
www.equifax.com

Experian

P.O. Box 9701
Allen, TX 75013
(888) 397-3742
www.experian.com

TransUnion

P.O. Box 2000
Chester, PA 19016
(888) 909-8872
www.transunion.com

You can also find your Attorney General's contact information at: <https://www.usa.gov/state-attorney-general>.

North Carolina Residents: the North Carolina Attorney General may be contacted at: Office of the Attorney General, 9001 Mail Service Center, Raleigh, NC 27669; (919) 716-6400; www.ncdoj.gov.